

# CHILTON Accessibility Conformance Report

## WCAG Edition

(Based on VPAT® Version 2.4Rev)

**Name of Product/Version:** Chilton Library Website

**Report Date:** 30 Jan 2023

**Product Description:**

**Contact information:** [accessibility.gale@cengage.com](mailto:accessibility.gale@cengage.com)

**Notes:**

**Evaluation Methods Used:** Online Evaluation Tool(Wave) and Manual

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Partially Supports	Chilton partially supports non-text content. Exceptions are mentioned below: <ul style="list-style-type: none"> <li>'Search' input field does not have an associated text label, Image does not have alt text for most of the image in 'Repair's content (ABS control unit)</li> <li>orphaned form label - visually hidden in the maintenance page</li> </ul>
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Does Not Support	Chilton does not support a transcript or audio description.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Supports	Chilton supports synchronized captions for time-based media.
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Does Not Support	Chilton does not have a transcript or audio description.
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Partially Supports	Chilton partially supports Info and relationship. Exceptions are mentioned below: <ul style="list-style-type: none"> <li>'Search' input field does not have an associated text label.</li> <li>orphaned form label - visually hidden in the VIN decoder page</li> </ul>
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Partially Supports	Chilton partially supports meaningful sequence. Exception: Content is not reading on some pages.
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Not Applicable	Chilton does not contain sensory characteristics.
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports	Chilton supports use of color
<a href="#">1.4.2 Audio Control</a> (Level A)	Not Applicable	Chilton does not contain audio that plays automatically.
<a href="#">2.1.1 Keyboard</a> (Level A)	Partially Supports	Chilton partially supports keyboard accessible. Exceptions are mentioned below: <ul style="list-style-type: none"> <li>Tab key is working on most of the pages, but it</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>is not visible in the focus state.</p> <ul style="list-style-type: none"> <li>Tab key is not working in the content page for Video library, test prep quiz and ask an expert.</li> </ul>
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Does Not Support	Chilton does not support a keyboard accessible. Exception: Not able to close the popup keyboard using 'Esc' key
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)	Not Applicable	Chilton does not contain key shortcuts.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Not Applicable	Chilton does not contain Timing adjustable or time limit.
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Not Applicable	Chilton does not contain pause, stop, hide.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Not Applicable	Chilton does not contain Seizures and Physical Reactions
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Does Not Support	Chilton does not support 'Skip navigation'
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	
<a href="#">2.4.3 Focus Order</a> (Level A)	Partially Supports	Chilton partially supports keyboard accessible. Exception: The table of content and tabs does not have a focus order.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	Chilton supports link purpose.
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	Not Applicable	Chilton does not contain pointer gestures.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Not Applicable	Chilton does not contain pointer cancellation.
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Supports	
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Not Applicable	Chilton does not contain motion actuation.
<a href="#">3.1.1 Language of Page</a> (Level A)	Supports	
<a href="#">3.2.1 On Focus</a> (Level A)	Partially Supports	Chilton partially supports on-focus. Exception: Dropdown and text field elements do not have focus visible but work in the keyboard tab.
<a href="#">3.2.2 On Input</a> (Level A)	Supports	
<a href="#">3.3.1 Error Identification</a> (Level A)	Supports	
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">4.1.1 Parsing</a> (Level A)	Supports	
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports	

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not Applicable	Chilton does not contain live captions.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Not Applicable	Chilton does not support Audio description.
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Supports	
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Not Applicable	Chilton does not contain identify input purpose.
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Supports	
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Supports	
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Supports	
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Supports	
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Partially Supports	Chilton partially supports hover and focus. Exception: The form field and buttons do not have focus and hover actions.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Partially Supports	Chilton partially supports multiple ways to find other web pages. Exception: Chilton does not have site searches and site indexes except content search and content index.
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Partially Supports	Chilton partially supports Keyboard focus indicator.

Criteria	Conformance Level	Remarks and Explanations
		Exceptions: Dropdown, table of content, text field and tab does not have focus indicator
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Supports	
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Supports	
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Supports	
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Supports	

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